## TREUN SDN. BHD.



## **QUALITY POLICY STATEMENT**

The Quality Policy of **TREUN SDN. BHD.** is a testament to the company's unwavering commitment to maintaining and enhancing the quality of its products and services. It emphasizes the importance of integrating quality systems that align with management functions. Furthermore, the company is resolute in ensuring that it possesses the necessary facilities and resources to consistently meet and exceed client expectations, thereby securing their satisfaction. The management's commitment to continuous improvement in the quality of products and services is reflected in regular performance reviews, guided by the objectives set forth in the policy.

This dedication to quality is not just a written commitment but an integral part of **TREUN SDN. BHD.**'s daily business operations:

- Ship/Offshore Support Vessel Intercessor & Consultant
- Maintenance Work, Services & Trading
- o Engineering Works, Services & Trading
- o Encompasses Of Food Industry

In its unwavering pursuit of quality excellence, **TREUN SDN. BHD**. stands firmly committed to the harmonious alignment with exacting quality standards. The company ardently dedicates itself to the relentless refinement of its products and services, ensuring they transcend client expectations, thus culminating in a symphony of client satisfaction. **TREUN SDN. BHD**.'s quality ethos is deeply ingrained in its integrated management systems, which facilitate a comprehensive approach to quality. It regularly orchestrates performance reviews, guided by the carefully composed policy objectives.

This devotion to quality is not just a corporate edict; it is a melodic refrain echoing through the tapestry of its daily business practices and commitments by:

- Risk Assessment: In order to proactively manage potential project risks and ensure the successful completion of our initiative, we have conducted a comprehensive risk assessment that identifies, analyses, and evaluates potential threats and opportunities, allowing us to develop effective mitigation strategies and contingency plans
- Flexibility: We maintaining a flexible quality control system, and address any issues promptly to ensuring that our customers consistently receive top-notch products and remain satisfied
- Accountability: Our culture of accountability ensures that every team member takes ownership of their tasks, ultimately leading to improved product quality and greater customer satisfaction
- Cost Optimization: Our steadfast dedication to cost optimization has empowered us to provide top-notch services at competitive prices, leading to increased customer satisfaction. This efficiency in resource allocation has further enabled us to channel investments into research and development, ultimately delivering innovative solutions to our valued customers

Ts. MUHAMMAD AIDIL SYAMIL BIN SARIAN MANAGING & COMMERCIAL MANAGER

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